

JCPenney Benefits Center

1-888-890-8900

The JCPenney Benefits Center can help you with questions about:

- 401(k), pension or retirement benefits
- Benefits eligibility
- Healthcare benefits
- Time-off benefits
- And more

Call Monday-Friday, 8 a.m. – 8 p.m. Central time

W-2 Support Line

1-800-567-9248

- Request reissue of W-2 documents up to seven years ago; to arrive by mail
- Request instructions on printing W-2 from the Former Associate Kiosk (up to 18 months from separation)