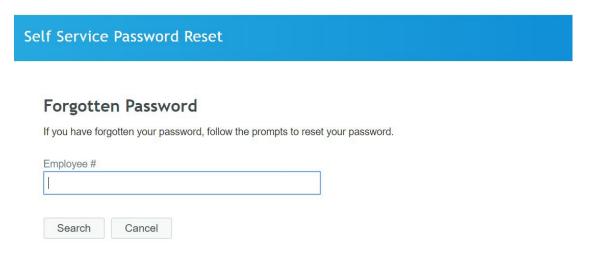
ASSOCIATE KIOSK @ HOME: FORGOTTEN PASSWORD

You can reset your JCPenney password using this link:

https://jams.jcpenney.com:8443/sspr/public/forgottenpassword

Step 1: Enter your 9-digit Employee ID.



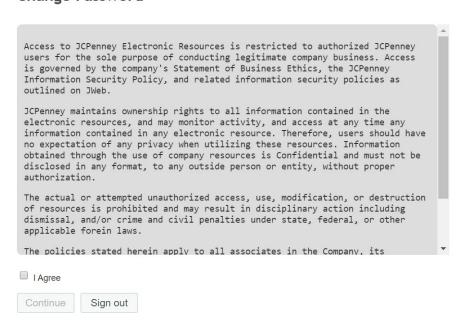
Step 2: Answer your Security Questions. If you do not have Security Questions setup, contact 1-800-870-1111 and follow the prompts 2 then 1.

elf Service Pass	word Reset
Forgotten Pa	ssword
	owing questions. If you answer these questions correctly, you will then be able to If you do not remember the answers to your security question please call 1-800-
	?
	?
Check Answers	Cancel

Step 3: Agree to the terms and click "Continue."

Self Service Password Reset

Change Password



Step 4: Enter your new password and select "Change Password."

Self Service Password Reset		
Change Password		
Please change your password. Keep your new password secure. After you type your new password, click the Change Password button. If you must write it down, be sure to keep it in a safe place. Your new password must meet the following requirements:		
 Must have at least 1 lower Must have at least 1 upper Must not include any of the Must not include part of yo 	Ars long. Ars lo	
Password missing		
New Password ❷ t과		
Confirm Password		
	Change Password Cancel	

Step 5: Return to jcpassociates.com and click Associate Kiosk @ Home. Login with your 9-digit Employee ID and the password you just created.